

## What is Smart911

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- Smart911 is a free service that allows citizens across the U.S. to create a Safety Profile for their household that can provide information to 9-1-1 and emergency management officials during an emergency. Smart911 offers 3 services to communities, the ability to provide additional information during a 9-1-1 call in order to enhance emergency response, the ability to answer questions for emergency management to better plan for and respond to disasters, and the ability to opt-in and receive emergency notifications from your community.



## What is a safety profile?

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- A Safety Profile is a set of information about an individual, or a household that is contained within one account on Smart911.com. Information can include details about all members of the household, all phone numbers (mobile, landline or VOIP) and all addresses including home, work and even vacation homes. Users can also add details about medical conditions, medications, vehicles, pets and even emergency contacts.
- To find out more about a Safety Profile visit: [www.smart911.com/what-safetyprofile.php](http://www.smart911.com/what-safetyprofile.php)

